



## CUSTOMER LOCAL DELIVERY AND JOB SITE POLICIES

- Urbanfloor provides local delivery service for up to 120 miles. Delivery prices are as follows:
  - 0-25 miles = \$65
  - 26-50 miles = \$75
  - 51-100 miles = \$100
  - 101-120 miles = \$125
  - Job Site = \$150
- Delivery farther than 120 miles will be delivered by a third party trucking company and prices will be determined per shipment.
- Urbanfloor may use a third party delivery company within the 120 miles upon Urbanfloor's discretion. This will help ensure prompt delivery.
- Jobsite Delivery provided by Urbanfloor is curbside delivery only. There must be a job site form filled out prior to any Job Site Delivery. Urbanfloor requires a minimum of two people present to help unload the materials. We try to use our box truck, with a lift gate and pallet jack for all Jobsites, however if the truck is unavailable a flat bed will be used and assistance to unload is required.
- Urbanfloor offers net terms with a minimum of three orders before applying for credit.
- Urbanfloor's delivery drivers are not permitted to take any material into a home or garage, due to insurance limitations. Materials are left curbside and it is up to the Dealer or Installer to be responsible for the material once it is unloaded, no exceptions.